

#### About

As a Senior studying Computer Science at Dynatrace University, I am in search of a full-time role after graduation in May of 2023. I am passionate about all things coding, but love working with people as well. My goal is to become a software consultant and use my technical skills while also interacting with people. My academic background, technical skills and previous internship at Dynatrace have prepared me to be successful in this field.

Experience with: SQL, Python, C++, PHP, HTML, CSS, Java, HTTP, AWS, Azure, Kubernetes

#### Experience



#### **Product Specialist Intern**

Dynatrace - Part-time June 2022 - August 2022 Denver, Colorado, United States

- Perform proactive health checks of customer environments to ensure usage, adoption, and growth of Dynatrace
- Provide recommendations to customers about product enhancements
- Work on operational projects such as creating web apps and automating reports
- Support Dynatrace One and ACE Services team with projects and daily tasks, as needed



#### **IT Help Desk**

Dynatrace University - Part-time September 2020 - Present Denver, Colorado, United States

- Assist students in questions about hardware, logins, etc. over the phone, in-person and over chat
- Projects for IT department as needed

# **Davis Dynatrace**

Detroit, MI | xyz@dynatrace.com | 000-000-0000 | www.linkedin.com/company/dynatrace/

# **Education & Skills**

# Dynatrace University | Detroit, Michigan

Bachelor of Science in Computer Science & I.T.

May 2023

Technical Skills: SQL, Python, C++, PHP, HTML, CSS, Java, HTTP, AWS, Azure, Kubernetes

Affiliations: Coding Club President, Hackathon 2022

# **Projects**

## **COVID Tracking Website**

- Worked with team of 3 to build covid tracking web application for Dynatrace University Detroit Campus.
- Communicated with University Leaders throughout project.
- Skilled Utilized: JavaScript, SQL, Node.js

## **CIS 290 Full Stack Web Application Build**

- Worked with team of 4 to build web application for local company.
- Communicated directly with the company during build and presented formally at project completion.
- Skilled Utilized: CSS, HTML, JAVASCRIPT, PHP

## Website Build - Personal Website

- Constructed a website from scratch with backend databases

# Experience

# Dynatrace

#### **Product Specialist Intern**

- Perform proactive health checks of customer environments to ensure usage, adoption, and growth of Dynatrace
- Provide recommendations to customers about product enhancements
- Work on operational projects such as creating web apps and automating reports
- Support Dynatrace One and ACE Services team with projects and daily tasks, as needed

# **Dynatrace University**

#### **IT Help Desk Assistant**

- Assist students in questions about hardware, logins, etc. over the phone, in-person and over chat
- Projects for IT department as needed

#### June 2022 - August 2022

August 2020 - Present

\*this is NOT a real resume, but an example to give idea of format